



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company



SIERRA HEALTH AND LIFE
A UnitedHealthcare Company

Online Provider Center Tutorial

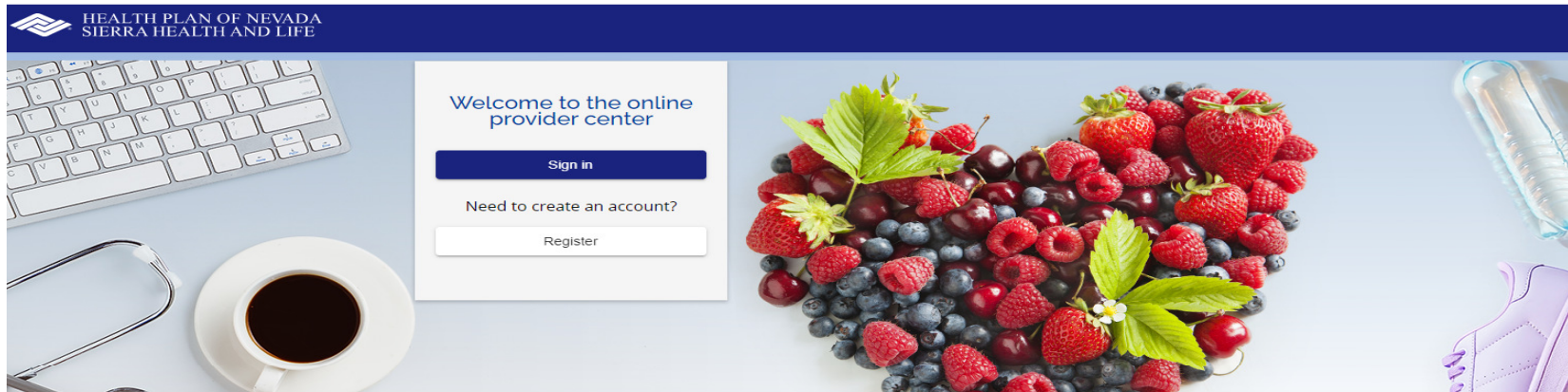
Accessing the Online Center

Accessing the Online Provider Center

1. Enter one of the following URLs (web site address) - HPN www.healthplanofnevada.com, or SHL <https://sierrahealthandlife.com> This will take you to HPN’s home page. Be sure to bookmark this site for easy access in the future (if accessing SHL’s home page the screen will indicate Sierra Health & Life).
2. Select “A doctor/provider” and “HELLO, SIGN IN”

The screenshot shows the top navigation area of the Health Plan of Nevada website. A blue header bar contains the text "I AM: A DOCTOR / PROVIDER ▲". Below this, a dark grey dropdown menu is open, listing several options: "A member", "An employer", "A broker / agent", "A doctor / provider", and "Looking for a plan". A "CLOSE X" link is visible in the bottom right corner of the dropdown. Below the dropdown, the main navigation bar includes the Health Plan of Nevada logo (a blue square with a white icon and the text "HEALTH PLAN OF NEVADA A UnitedHealthcare Company"), followed by three menu items: "I NEED HELP WITH ▼", "DRUG LIST ▼", and "CARE OPTIONS ▼". To the right of these is a search bar with the text "Search For:" and a magnifying glass icon. Below the search bar is a red-bordered button with the text "HELLO, SIGN IN OR CREATE AN ACCOUNT".

Welcome to the Online Provider Center



This portal is best experienced in these browsers: [Microsoft Edge](#) | [Mozilla FireFox](#) | [Google Chrome](#) | [Apple Safari](#)

NOTE: If you are using Internet Explorer, you may experience slow page loading. Also, some pages may have text or buttons not aligned properly. If you click a button and the page does work as expected, try refreshing the page or clicking the back button. We highly recommend you use a newer, more secure browser.

[Privacy Policy](#) | [Disclaimer](#) | [Terms of Use](#) | [Contact Us](#)

Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password



[Forgot One Healthcare ID](#) | [Forgot Password](#)

Additional options:

[Manage your One Healthcare ID](#)

[What is One Healthcare ID?](#)

Welcome to the Online Provider Center

Enter your **One Healthcare ID or email address** and **Password** in the appropriate fields.

After the **One Healthcare ID or email address** and password have been entered, select **Sign In**. A security check will verify if the information has been entered correctly.

New Administrators select **Register** to submit a request for a new **Provider Administrator Account**.

Important Note: Only requests for new Administrator Accounts should be submitted. Provider staff members who need access to the Online Provider Center should contact the designated Account Administrator for their group/office. Please follow the below requirements to request a new Administrator Account.

Requirements to request a new Provider Administrator Account:

Please complete the form with the information for the individual your office has designated to be an Account Administrator.

The Account Administrator will be responsible for creating profiles, editing profiles, and password reset of the individual accounts associated with their provider TIN.

Billing offices must go through their physician office for access. NO EXCEPTIONS.

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TIN:

- Dashboard
- Members
- Claims
- Claim Doc Requests
- EOP Search
- Referrals/Prior Authorizations
- Provider Demographics
- Rx Prior Authorizations

News

News Item
News content here
.....
[Read More](#)

| Claim Number | Member Number | Status | Claim Type |
|--------------|---------------|--------|------------|
|--------------|---------------|--------|------------|

| Member Number | First Name | Last Name | Date of Birth | As of Date |
|---------------|------------|-----------|---------------|------------|
|---------------|------------|-----------|---------------|------------|