

Long-Acting Injectable (LAI) psychotropic medications have demonstrated improvements in medication adherence, resulting in improved clinical outcomes and reduced risk for higher levels of healthcare utilization.

Health Plan of Nevada, in conjunction with Genoa Healthcare, is providing a service to assist providers and patients in gaining access to LAIs when clinically appropriate. This service will support providers from the initial prescribing through the Prior Authorization process and medication fulfillment for administration. It will provide ongoing support to patients through proactive outreach to support ongoing adherence to therapy.

▶ Who is Genoa Healthcare?

Genoa Healthcare has a 47-state network of more than 600 pharmacies and medication coordinators who serve more than 650,000 people across the United States every year. Learn more about [Genoa Healthcare](#).

▶ What does Genoa have to offer?

- Genoa offers full-service, high-touch dispensing services to improve clinical outcomes and patient satisfaction.
- In-person and virtual pharmacy care delivery with shipping at no additional cost.
- Proactive outreach to ensure medications can be taken as prescribed.
- Provide no-cost pre-filled pill organizers to improve medication adherence.
- Pharmacist integration with the care team to improve provider efficiency.
- Manage patient prior authorizations to reduce denials and formulary challenges and support for manufacturer assistance programs.
- Clozapine monitoring and immunizations
- A Genoa pharmacy is located within Nevada Behavioral Health System (NBH) at 2500 W. Washington Blvd., Suite 103, Las Vegas, NV 89106. A Genoa pharmacist and certified technician are available on site. The on-site pharmacy can support immediate LAI administration.

▶ Who is eligible for LAI medication?

- Individuals who have Health Plan of Nevada (HPN) or Sierra Health and Life (SHL) as their medical health plan.
- Patients over 18 years of age.

▶ Who could benefit from LAI medication?

- Individuals with **multiple hospital readmissions** due to **medication non-adherence** or **poor symptom management**.
- Individuals who are currently taking medications for treatment of:
 - Schizophrenia F20.x
 - Schizoaffective Disorder F25.x
 - Bipolar Disorder w/ Psychotic Features F31.x

- Individuals who are already on the following **prescribed injectable medication**:
 - Haloperidol Decanoate
 - Fluphenazine Decanoate
 - Risperdal Consta[®] (risperidone)
 - Invega Sustenna[®] (paliperidone palmitate)
 - Abilify Maintena[®] (aripiprazole)
 - Zyprexa Relprev[™] (olanzepine)
 - Paliperidone Palmitate (Invega Trinza[®])
 - Aristada[®] (aripiprazole lauroxil)

▶ How to request service through a medical necessity review

- Use the **Behavioral Health Injectable Antipsychotic Prior Authorization Form** to request injectable psychotropic medication. The form can be found here: [Behavioral Health Injectable Antipsychotic Prior Authorization](#).
- Diagnosis, drug information and attestation are required to make a determination regarding medical necessity.
- Fax prior authorization form to **702-242-6751** or **1-800-997-9672**.
- Or mail form to HPN/SHL - Pharmacy Services
Attn: Medical Necessity
P.O. Box 15645
Las Vegas, NV 89114-5645
- Submit prescription request(s) to Genoa Healthcare.
Fax prescription to **702-997-1767**
Attn: Jeannie Barrett, PharmD
Nevada Behavioral Health
2500 W. Washington Ave., Suite 103, Las Vegas, NV 89106
702-410-8746
- Genoa will coordinate with the prescriber's office to schedule delivery of injectable medication.
- Genoa will reach out to the member about any applicable out-of-pocket costs or financial assistance and let them know LAI medication(s) are being delivered to their prescriber.
- Genoa will continue to proactively outreach members to support ongoing adherence to therapy



Providers can access many of our health care forms online at HealthPlanofNevada.com/Provider/Health-Care-Forms.

Health plan coverage provided by
Health Plan of Nevada.

Insurance coverage provided by
Sierra Health and Life.




HEALTH PLAN OF NEVADA
A UnitedHealthcare Company



SIERRA HEALTH AND LIFE
A UnitedHealthcare Company

