



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company



SIERRA HEALTH AND LIFE
A UnitedHealthcare Company

HEDIS

QUALITY IMPROVEMENT PROVIDER RESOURCE GUIDE

HEDIS

What is HEDIS, and why is it important?

HEDIS stands for Healthcare Effectiveness Data and Information Set. HEDIS was developed, and is maintained by the National Committee for Quality Assurance (NCQA).

HEDIS is the most widely used set of performance measures in the managed care industry. HEDIS includes 81 measures across these five domains of care:

- Effectiveness of Care
- Access/Availability of Care
- Experience of Care
- Utilization and Relative Resource Use
- Health Plan Descriptive Information

HEDIS includes performance measures related to numerous important health care issues. Examples of some measures include, but are not limited to:

- Antidepressant medication management
- Breast cancer screening
- Cervical cancer screening
- Children and adolescent access to primary care physician
- Children and adolescent immunization status
- Comprehensive diabetes care
- Controlling high blood pressure
- Prenatal and postpartum care

Please see detailed reference sheets included in the provider toolkit section.

How can providers help?

- Submit accurately coded claims/encounter data
- Keep accurate, legible and complete medical records for each patient
- Ensure that chart documentation reflects the services that were billed