## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Sierra Health and Life: EPO 2018 My Solutions Silver 2 \$25/\$50/\$100/50%

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provide separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.sierrahealthandlife.com. For general definitions of common terms, such as <u>allowed amount</u> , <u>balance billing</u> , <u>coinsurance</u> , <u>copayment</u> , <u>deductible</u> , <u>provider</u> , or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-888-2264 to request a copy.							
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		the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> from <u>Plan Providers</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$1,000/Insured, \$2,000/Family <u>deductible</u> for Tiers 3 and 4 for <u>prescription drug coverage</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,900 / Insured and \$17,800 / Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Penalties for not complying with SHL's Managed Care Program, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.sierrahealthandlife.com/Member/Doctor-or- Provider or call 1-800-888-2264 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

Coverage Period: Beginning on or after 01/01/2024 Coverage for: Subscriber and Family | Plan Type: EPO



All **<u>copayment</u>** and **<u>coinsurance</u>** costs shown in this chart are after your **<u>deductible</u>** has been met, if a **<u>deductible</u>** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you visit a health care provider's office or	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	None	
clinic	<u>Specialist</u> visit	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered		
	Preventive care/ screening/ immunization	No charge	Not Covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: \$70 <u>copay</u> /service; <u>deductible</u> does not apply Lab: \$25 <u>copay</u> /service; <u>deductible</u> does not apply	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	
	Imaging (CT/PET scans, MRIs)	40% coinsurance	Not Covered		
If you need drugs to treat your illness or condition More information about prescription drug	Tier 1	\$25 <u>copay</u> /prescription (retail); <u>deductible</u> does not apply \$62.50 <u>copay</u> /prescription (mail); <u>deductible</u> does not apply	Not Covered	Covers up to a 30-day retail supply or up to a 90-day mail order supply. Insured pays for cost of services if <u>prior</u> <u>authorization</u> or step therapy is not obtained.	
coverage is available at www.sierrahealthandlife.	Tier 2	\$50 <u>copay</u> /prescription (retail); <u>deductible</u> does not apply \$125 <u>copay</u> /prescription (mail); <u>deductible</u> does not apply	Not Covered		
	Tier 3	\$100 <u>copay</u> /prescription (retail) \$250 <u>copay</u> /prescription (mail)	Not Covered		
	Tier 4	50% <u>coinsurance</u> (retail) 50% <u>coinsurance</u> (mail)	Not Covered		

	What You Will Pay				
Common Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	
	Physician/surgeon fees	40% <u>coinsurance</u>	Not Covered		
If you need immediate medical attention	Emergency room care	ER Facility: \$1500 <u>copay</u> /visit ER Physician: \$0 <u>copay</u> /visit	ER Facility: \$1500 <u>copay</u> /visit ER Physician: \$0 <u>copay</u> /visit	You may be <u>balance billed</u> from <u>Non-Plan Providers</u> . <u>Copay</u> applies prior to the <u>deductible</u> .	
	Emergency medical transportation	40% coinsurance	40% <u>coinsurance</u>	You may be <u>balance billed</u> from <u>Non-Plan Providers</u> .	
	<u>Urgent care</u>	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	You may be <u>balance billed</u> from <u>Non-Plan Providers</u> .	
If you have a hospital stay	Facility fee (e.g., hospital room)	40% coinsurance	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	
	Physician/surgeon fees	40% <u>coinsurance</u>	Not Covered		
If you need mental health, behavioral	Outpatient services	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	
health, or substance abuse services	Inpatient services	40% coinsurance	Not Covered		
lf you are pregnant	Office visits	No charge	Not Covered	Routine prenatal care obtained from a <u>Plan Provider</u> is covered at no charge. Maternity care may include tests and services described elsewhere in the SBC (i.e. Lab).	
	Childbirth/delivery professional services	40% <u>coinsurance</u>	Not Covered	Childbirth/delivery professional services includes Anesthesia and Physician Surgical Services; each service has a separate cost-share. Insured pays a 50% benefit reduction if <u>prior</u> <u>authorization</u> is not obtained.	
	Childbirth/delivery facility services	40% coinsurance	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	

		What You Will Pay				
Common Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information		
If you need help recovering or have	Home health care	30% <u>coinsurance;</u> <u>deductible</u> does not apply	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.		
other special health needs	Rehabilitation services	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	Coverage is limited to a combined Inpatient and Outpatient benefit of 120 days/visits. Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.		
	Habilitation services	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	Not Covered	Coverage is limited to a combined Inpatient and Outpatient benefit of 120 days/visits. Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.		
	Skilled nursing care	40% coinsurance	Not Covered	Coverage is limited to 100 days. Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.		
	<u>Durable medical equipment</u>	30% <u>coinsurance</u>	Not Covered	<u>Prior authorization</u> is required for purchases/rentals over \$750. Monthly rental or purchase at SHL's option. Coverage is limited to a single purchase of a type of <u>DME</u> , including repair and replacement, once every 3 years. Insured pays for 50% benefit reduction if <u>prior authorization</u> is not obtained.		
	Hospice services	40% coinsurance	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.		
lf your child needs dental or eye care	Children's eye exam	No charge	Not Covered	One vision exam, glasses and frames will be covered once every Calendar Year for Insureds up to age 19. Please refer to your <u>plan</u> documents for more information.		
	Children's glasses	No charge	Not Covered			
	Children's dental check-up	No charge	Not Covered	Routine Periodic exams are limited to 1 every 6 months for Insureds up to age 19 per Calendar Year. Please refer to your <u>plan</u> documents for more information.		
Excluded Services & Other Covered Services:						
Services Your <u>Plan</u> G	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
<ul> <li>Abortion (except)</li> </ul>	for rape, incest, life at risk)	Dental care (Adult)		<ul> <li>Routine eye care (Adult)</li> </ul>		
<ul> <li>Acupuncture</li> </ul>		Long-term care		Routine foot care		
<ul> <li>Cosmetic surgery</li> </ul>	/	<ul> <li>Non-emergency care w</li> </ul>	hen traveling outside the U	J.S. • Weight loss programs		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
<ul> <li>Bariatric surgery - One (1) per Lifetime</li> </ul>	<ul> <li>Hearing aids - One (1) every three (3) years (including repair/replace)</li> </ul>	<ul> <li>Private-duty nursing</li> </ul>		
Chiropractic care - 20 visits per calendar year	<ul> <li>Limited infertility treatment</li> </ul>			

### Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is Nevada Department of Insurance at 888-872-3234 or <u>www.doi.nv.gov</u> or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or

https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

## Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the Nevada Division of Insurance at 1-888-872-3234 or <u>http://www.doi.state.nv.us</u>.

### Does this plan provide Minimum Essential Coverage?

**Yes.** <u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

### Does this plan meet Minimum Value Standards?

Not Applicable

# Language Access Services:

Spanish (Español): Para obtener asistencia en español, llame al número de teléfono de servicio al cliente que se incluye en este documento.

Tagalog (Tagalog): Para sa tulong sa Tagalog, tawagan ang numero ng serbisyo sa customer na kabilang sa dokumentong ito.

Chinese (中文): 若需要中文协助,请拨打本文件内的客户服务电话。

Navajo (Dine): Dine k'ehji shich'i' hadoodzih ninizingo, koji' hodiilnih dine yikah 'anidaalwoji ei binumber dii naaltsoos bikaa doo.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

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<b>Peg is Having a b</b> (9 months of in-network pre-natal c delivery)		Managing Joe's type 2 diabetes (a year of routine in-network care of a well-controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$4,200.00 \$50.00 40% 40%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>copayment</u></li> </ul>	\$4,200.00 \$50.00 40% \$25.00	<ul> <li>The plan's overall <u>deductible</u> \$4,200</li> <li>Specialist copayment \$50</li> <li>Hospital (facility) <u>coinsurance</u> \$70</li> <li>Other <u>copayment</u> \$70</li> </ul>	
This EXAMPLE event includes ser Specialist office visits (prenatal care) Childbirth/Delivery Professional Serv Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blo Specialist visit (anesthesia)	ices	This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> ( <i>x-ray</i> ) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Total Example Cost	\$12,700.00	Total Example Cost	\$5,600.00	Total Example Cost	\$2,800.00
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
<u>Deductibles</u>	\$4,200.00	Deductibles	\$0.00	<u>Deductibles</u>	\$1,800.00
<u>Copayments</u>	\$400.00	Copayments	\$1,300.00	<u>Copayments</u>	\$700.00
<u>Coinsurance</u>	\$2,700.00	Coinsurance	\$0.00	<u>Coinsurance</u>	\$0.00
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$80.00	Limits or exclusions	\$40.00	Limits or exclusions	\$0.00
The total Peg would pay is	\$7,380.00	The total Joe would pay is	\$1,340.00	The total Mia would pay is	\$2,500.00

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the phone number listed within your Summary of Benefits and Coverage (SBC).

You can also file a complaint with the U.S. Dept. of Health and Human Services. **Online:** <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the phone number listed within your Summary of Benefits and Coverage (SBC).

**English:** You have the right to get help and information in your language at no cost. To request an interpreter, call the phone number listed within this Summary of Benefits and Coverage (SBC).

This letter is also available in other formats like large print. To request the document in another format, please call the phone number listed within your Summary of Benefits and Coverage (SBC).

Español (Spanish): Usted tiene derecho a recibir ayuda e información en su idioma sin costo. Para pedir un intérprete, llame al número de teléfono que figura en este Resumen de Beneficios y Cobertura.

**Tagalog (Tagalog):** May karapatan kang makatanggap ng tulong at impormasyon sa iyong wika nang libre. Upang humiling ng interpreter, tawagan ang numero ng telepono na nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

# 繁體中文 (Chinese):

您有權利以您的母語免費取得協助和資訊。若需申請口譯服務,請打本福利摘要(SBC) 內含的電話號碼。

한국어(Korean): 귀하는 무료로 귀하의 언어를 통해 도움 및 정보를 받으실 권리가 있습니다. 통역사를 요청하시려면 본 혜택 및 보장 요약서(Summary of Benefits and Coverage, SBC)에 기재된 전화번호로 전화하십시오. **Tiếng Việt (Vietnamese):** Quý vị có quyền nhận hỗ trợ và thông tin bằng ngôn ngữ của quý vị miễn phí. Đế yêu cầu thông dịch viên, hãy gọi số điện thoại được liệt kê trong Tóm tắt quyền lợi và khoản đài thọ (Summary of Benefits and Coverage, SBC) này.

አ**ማርኛ (Amharic)፡-** የለምንም ወጪ እርዳታና መረጃ የማባኘት መብት አለዎት። አስተርጓሚ ለመጠየቅ፣ በዚህ Summary of Benefits and Coverage/የጥትማኅቅምችና የሽፋን ማጠቃለያ (SBC) ውስጥ የተዘረዘረውን የቴሌፎን ቁጥር ይደውሉ።

# ภาษาไทย (Thai):

คุณมีสิทธิ์รับความช่วยเหลือและข้อมูลเป็นภาษาของคุณเองได้โดยไม่เสียค่าใช้จ่ายใด ๆ ถ้าต้องการล่ามแปล โปรดโทรศัพท์ถึงหมายเลขโทรศัพท์ที่อยู่ในเอกสาร "สาระสำคัญเกี่ยวกับผลประโยชน์และการคุ้มครอง(Summary of Benefits and Coverage หรือ SBC)" นี้

# 日本語 (Japanese):

ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳をご希望の場合は、本「保障および給付の概要」(Summary of Benefits and Coverage、SBC)に記載されている電話番号にお電話ください。

الدربية (Arabic): لديك الحق في الحصول على المساعدة بلغتك دون تكلفة لطلب مترجم، اتصل برقم المهاتف المدرج في موجز المزايا والتغطية هذا (SBC) .

Русский (Russian): Вы вправе попучать помощь и информацию на родном языке без допопнитепьной оппаты. Чтобы заказать успуги переводчика, обращайтесь по номеру, указанному в данном Обзоре пьгот и страхового покрытия (Summary of Benefits and Coverage, SBC)

**Français (French):** Vous avez le droit d'obtenir gratuitement de l'aide et des renseignements dans votre langue. Pour demander l'aide d'un interprète, veuillez appeler le numéro de téléphone figurant dans ce Sommaire des prestations et de la couverture.

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فارسی (Persian): شما حق دارید که راهنمایی و اطلاعات را به طور رایگان به زبان خودتان دریافت کنید. برای
درخواهت مترجم شفاهی، با شماردای که در این خلاصه مزایا و یوشش (SBC) قید شده تماس یگیرید.
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Gagana fa'a Sāmoa (Samoan): E iai lau aia tatau e maua ai le fesoasoani ma faamatalaga i lau gagana e aunoa ma se totogi. Ina ia talosaga mo se tagata faaliliu, telefoni i le numera o lisi atu i totonu o lenei Otootoga o Faamanuiaga ma le Kavaina (SBC).

**Deutsch (German):** Sie haben das Recht, kostenlos Hilfe und Informationen in Ihrer Sprache zu erhalten. Zur Anförderung eines Dolmetschers wenden Sie sich bitte telefonisch an die in dieser Zusammenfassung der Leistungen und des Versicherungsschutzes aufgeführte Rufnummer.

**Ilokano (Ilocano):** Addaan ka ti karbengan nga makaala iti tulong ken impormasion ayan iti lenguahem nga awan bayad na. Tapno agkiddaw iti tagapataros, awagan ti numero ti telepono nga nakalista iti uneg iti Dagup dagiti Benipisyo ken Pannakasakup (SBC).