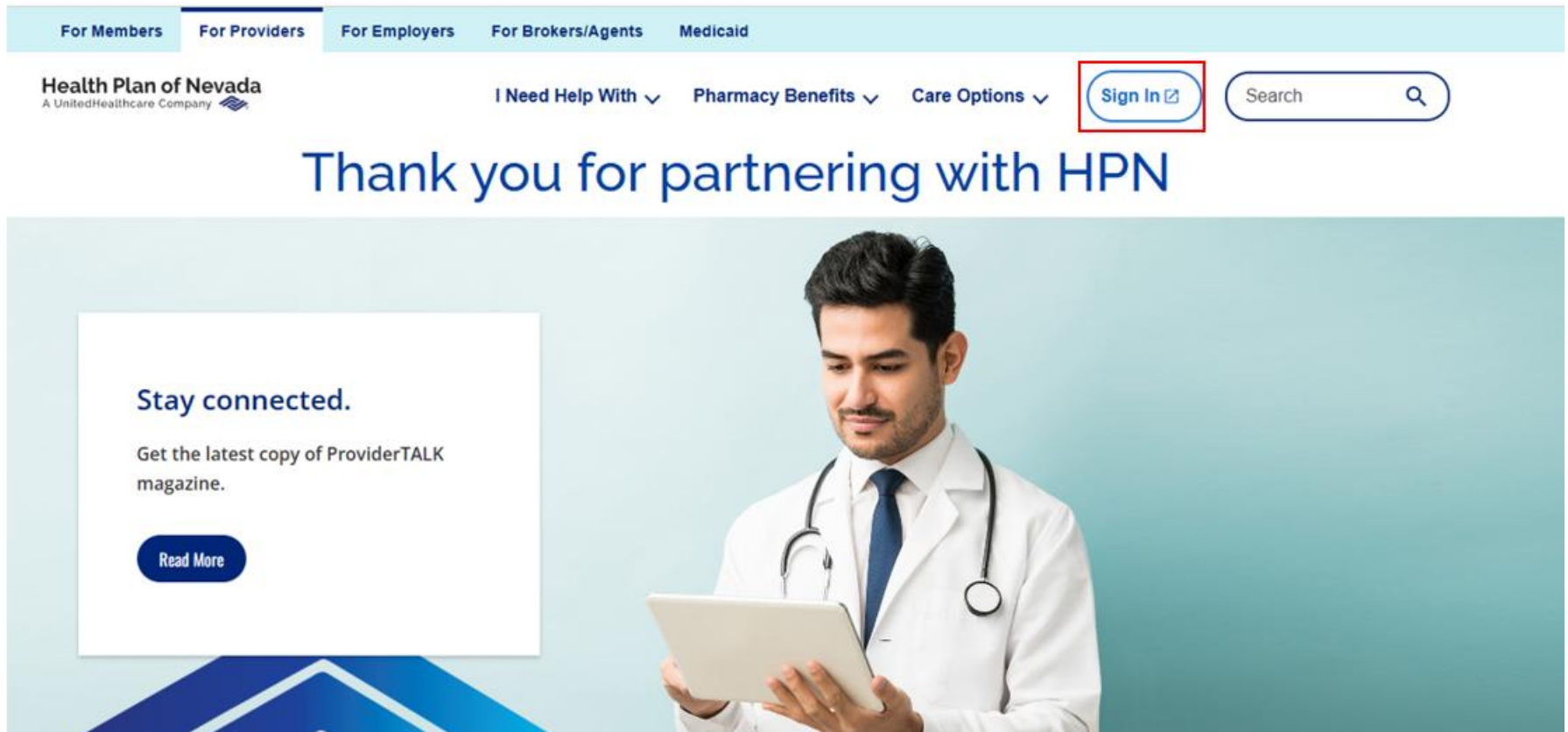


Online Provider Center Tutorial

Accessing the Online Center

Accessing the Online Provider Center

1. Enter one of the following URLs (web site address) - HPN <https://healthplanofnevada.com/Provider> or SHL <https://sierrahealthandlife.com/Provider>. This will take you to HPN's home page. Be sure to bookmark this site for easy access in the future (if accessing SHL's home page the screen will indicate Sierra Health & Life).
2. Select **"SIGN IN"**



Welcome to the Online Provider Center



Welcome to the online provider center

This website uses One Healthcare ID (formerly known as Optum ID) to help protect the security of your personal information.

[Sign in](#)

Need to create an account?

[Register](#)



This portal is best experienced in these browsers: [Microsoft Edge](#) | [Mozilla Firefox](#) | [Google Chrome](#) | [Apple Safari](#)

 MyHPN / MySHL

Welcome to One Healthcare ID

Move from risky passwords to secure, passwordless authentication.

A fast, flexible and reliable experience with one click.

[Get Started](#)



We're experiencing high call volume - get faster assistance through our self-service and [help center options](#).

If you still need assistance, contact support at 1-855-819-5909

Important: Ensure you have your **phone and recovery code** ready when contacting support for account verification. Support cannot assist if the required information is missing, and you may need to create a new account to regain access. [FAQs](#)

English

Sign In

One Healthcare ID or Email Address

[Forgot One Healthcare ID?](#)

[Continue](#)

or

[Manage My One Healthcare ID](#)

 [Chat with support](#)

 [Help Center](#)

Welcome to the Online Provider Center

Enter your **One Healthcare ID or Email Address** and **Password** in the appropriate fields.

After the **One Healthcare ID or Email Address** and password have been entered, select **Sign In**. A security check will verify if the information has been entered correctly.

New Administrators select **Register** to submit a request for a new **Provider Administrator Account**.

Important Note: Only requests for new Administrator Accounts should be submitted. **Provider staff members who need access to the Online Provider Center should contact the designated Account Administrator for their group/office.** Please follow the below requirements to request a new Administrator Account.

Requirements to request a new Provider Administrator Account:

Please complete the form with the information for the individual your office has designated to be an Account Administrator.

The Account Administrator will be responsible for creating profiles, editing profiles, and password reset of the individual accounts associated with their provider TIN.

Billing offices must go through their physician office for access. NO EXCEPTIONS.

HEALTH PLAN OF NEVADA
SIERRA HEALTH AND LIFE

TIN:





Dashboard

Members

Claims

Claim Doc Requests

EOP Search

Referrals/Prior Authorizations

Rx Prior Authorizations

News

Provider News

Stay up-to-date on news and policy changes.

Visit

Read More

Recent Claims

Claim Number	Member Number	Status	Claim Type
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Recent Members

Member Number	First Name	Last Name	Date of Birth	As of Date
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