

## 1 – Introduction

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Dear Provider:

Sierra Health and Life Insurance Company, Inc. (SHL) thanks you for participating in our preferred provider network. SHL is an affiliate of United Healthcare (UHC), a diversified healthcare company headquartered in Las Vegas, Nevada.

To make your participation with SHL as easy as possible, our SHL Provider Summary Guide is a quick reference tool for you and your office staff to use. Our goal is to make SHL's eligibility, billing, and program procedures easy for you and your office staff to follow. By following the guidelines outlined in the SHL Provider Summary Guide, we can work together to ensure that quality health care is provided to our members and your patients.

The SHL Provider Summary Guide can be found on our website [www.sierrahealthandlife.com/Provider](http://www.sierrahealthandlife.com/Provider) > I Need Help With > Provider Summary Guide. We encourage you to visit our website to remain current on SHL Policies and Procedures. Also, watch for periodic mailings emails and facsimiles regarding updates.

If you have any questions or need assistance, please contact the Provider Services Department at **(702) 242-7088 or (800) 745-7065**.

Thank you for being a valued member of the SHL family of providers.

Sincerely,

Your Provider Relations team