Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Sierra Health and Life: EPO 2021 My Solutions EPO Bronze 11 %0/0/0/0

Coverage Period: Beginning on or after 01/01/2025 Coverage for: Subscriber and Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.sierrahealthandlife.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-888-2264 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$8,700 / Insured and \$17,400 / Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> from <u>Plan Providers</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at
Are there other <u>deductibles</u> for specific services?	No	https://www.healthcare.gov/coverage/preventive-care-benefits/. You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,700 / Insured and \$17,400 / Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Penalties for not complying with SHL's Managed Care Program, premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.sierrahealthandlife.com/Member/Doctor-or-Provider or call 1-800-888-2264 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

^{*}For more information about limitations and exceptions, see the plan or policy document at www.sierrahealthandlife.com

		What You	Will Pay	Limitations, Exceptions & Other Important Information
Common Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	
If you visit a health care provider's office or	Primary care visit to treat an injury or illness	\$0 <u>copay</u> /visit	Not Covered	None
clinic	Specialist visit	\$0 <u>copay</u> /visit	Not Covered	
	Preventive care/ screening/ immunization	No charge	Not Covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab: \$0 <u>copay</u> /service X-ray: \$0 <u>copay</u> /service	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.
	Imaging (CT/PET scans, MRIs)	MRI: \$0 copay/service PET Scan: \$0 copay/service CT: \$0 copay/service	Not Covered	
If you need drugs to treat your illness or condition	Tier 1	0% <u>coinsurance</u> (retail) 0% <u>coinsurance</u> (mail)	Not Covered	Covers up to a 30-day retail supply or up to a 90-day mail order supply. Insured pays for cost of services if <u>prior</u> <u>authorization</u> or step therapy is not obtained.
prescription drug	Tier 2	0% <u>coinsurance</u> (retail) 0% <u>coinsurance</u> (mail)	Not Covered	
<u>coverage</u> is available at <u>www.sierrahealthandlife.</u> com	Tier 3	0% <u>coinsurance</u> (retail) 0% <u>coinsurance</u> (mail)	Not Covered	
	Tier 4	0% <u>coinsurance</u> (retail) 0% <u>coinsurance</u> (mail)	Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Hospital: \$0 copay/surgery Ambulatory Surg Center: \$0 copay/surgery	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.
	Physician/surgeon fees	Hospital: \$0 copay/surgery Ambulatory Surg Center: \$0 copay/surgery	Not Covered	

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		What You Will Pay			
Common Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you need immediate medical attention	Emergency room care	ER Physician: \$0 <u>copay</u> /visit ER Facility: \$0 <u>copay</u> /visit	ER Physician: \$0 copay/visit ER Facility: \$0 copay/visit	You may be <u>balance billed</u> from <u>Non-Plan Providers</u> .	
	Emergency medical transportation	\$0 <u>copay</u> /trip	\$0 <u>copay</u> /trip		
	<u>Urgent care</u>	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	You may be <u>balance billed</u> from <u>Non-Plan Providers</u> .	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$0 <u>copay</u> /admit	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	
	Physician/surgeon fees	\$0 <u>copay</u> /surgery	Not Covered		
If you need mental health, behavioral	Outpatient services	\$0 <u>copay</u> /visit	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	
health, or substance abuse services	Inpatient services	\$0 <u>copay</u> /admit	Not Covered		
If you are pregnant	Office visits	No charge	Not Covered	Routine prenatal care obtained from a <u>Plan Provider</u> is covered at no charge. Maternity care may include tests and services described elsewhere in the SBC (i.e. Lab).	
	Childbirth/delivery professional services	Anesthesia: \$0 <u>copay</u> /admit Surgical: \$0 <u>copay</u> /admit	Not Covered	Childbirth/delivery professional services includes Anesthesia and Physician Surgical Services; each service has a separate cost-share. Insured pays a 50% benefit reduction if prior_authorization is not obtained.	
	Childbirth/delivery facility services	\$0 <u>copay</u> /admit	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	

		What You Will Pay			
Common Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you need help recovering or have	Home health care	\$0 <u>copay</u> /visit	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	
other special health needs	Rehabilitation services	\$0 <u>copay</u> /visit	Not Covered	Coverage is limited to a combined Inpatient and Outpatient benefit of 120 days/visits. Insured pays a 50% benefit reduction if prior authorization is not obtained.	
	Habilitation services	\$0 <u>copay</u> /visit	Not Covered	Coverage is limited to a combined Inpatient and Outpatient benefit of 120 days/visits. Insured pays a 50% benefit reduction if prior authorization is not obtained.	
	Skilled nursing care	\$0 <u>copay</u> /admit	Not Covered	Coverage is limited to 100 days. Insured pays a 50% benefit reduction if prior authorization is not obtained.	
	Durable medical equipment	\$100 copay/device; deductible does not apply or 50% coinsurance; deductible does not apply	Not Covered	<u>Prior authorization</u> is required for purchases/rentals over \$750. Monthly rental or purchase at SHL's option. Coverage is limited to a single purchase of a type of <u>DME</u> , including repair and replacement, once every 3 years. Insured pays for 50% benefit reduction if <u>prior authorization</u> is not obtained.	
	Hospice services	\$0 <u>copay</u> /admit	Not Covered	Insured pays a 50% benefit reduction if <u>prior authorization</u> is not obtained.	
If your child needs dental or eye care	Children's eye exam	No charge	Not Covered	One vision exam, glasses and frames will be covered once every Calendar Year for Insureds up to age 19. Please refer to your plan documents for more information.	
	Children's glasses	No charge	Not Covered		
	Children's dental check-up	No charge	Not Covered	Routine Periodic exams are limited to 1 every 6 months for Insureds up to age 19 per Calendar Year. Please refer to your plan documents for more information.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except for rape, incest, life at risk)
- Dental care (Adult)

Routine eye care (Adult)

Acupuncture

Long-term care

Routine foot care

Cosmetic surgery

- Non-emergency care when traveling outside the U.S.
- Weight loss programs

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at www.sierrahealthandlife.com

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery One (1) per Lifetime
- Hearing aids One (1) every three (3) years (including repair/replace)
- Private-duty nursing

- Chiropractic care 20 visits per calendar year
- Limited infertility treatment

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is Nevada Department of Insurance at 888-872-3234 or www.doi.nv.gov or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.doi.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the Nevada Division of Insurance at 1-888-872-3234 or http://www.doi.state.nv.us.

Does this plan provide Minimum Essential Coverage?

Yes. <u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet Minimum Value Standards?

Not Applicable

Language Access Services:

Spanish (Español): Para obtener asistencia en español, llame al número de teléfono de servicio al cliente que se incluye en este documento.

Tagalog (Tagalog): Para sa tulong sa Tagalog, tawagan ang numero ng serbisyo sa customer na kabilang sa dokumentong ito.

Chinese (中文): 若需要中文协助,请拨打本文件内的客户服务电话。

Navajo (Dine): Dine k'ehji shich'i' hadoodzih ninizingo, koji' hodiilnih dine yikah 'anidaalwoji ei binumber dii naaltsoos bikaa doo.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The <u>plan's</u> overall <u>deductible</u> ■ <u>Specialist copayment</u> ■ Hospital (facility) <u>copayment</u> ■ Other <u>copayment</u>	\$0.00 \$0.00	■ The plan's overall deductible ■ Specialist copayment ■ Hospital (facility) copayment ■ Other copayment	\$0.00 \$0.00	■ The <u>plan's</u> overall <u>deductible</u> ■ <u>Specialist copayment</u> ■ Hospital (facility) <u>copayment</u> ■ Other <u>copayment</u>	\$8,700.00 \$0.00 \$0.00 \$0.00

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)

Childbirth/Delivery Professional Services

Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Example Cost	\$12,700.00	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$8,700.00	
<u>Copayments</u>	\$0.00	
<u>Coinsurance</u>	\$0.00	
What isn't covered		
Limits or exclusions	\$80.00	
The total Peg would pay is	\$8,780.00	

This EXAMPLE event includes services like:

Primary care physician office visits (including

disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

\$5,600.00			
\$5,300.00			
\$0.00			
\$0.00			
What isn't covered			
\$40.00			
\$5,340.00			

■ The plan's overall deductible	\$8,700.00
■Specialist copayment	\$0.00
■Hospital (facility) copayment	\$0.00
Other consument	የበ በ2

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (*x-ray*)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800.00		
In this example, Mia would pay:			
Cost Sharing			
<u>Deductibles</u>	\$2,780.00		
<u>Copayments</u>	\$0.00		
<u>Coinsurance</u>	\$20.00		
What isn't covered			
Limits or exclusions	\$0.00		
The total Mia would pay is	\$2,800.00		

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

We do not treat members differently because of sex, age, race, color, disability or

national origin, you can send a complaint to the Civil Rights Coordinator. If you think you were treated unfairly because of your sex, age, race, color, disability or

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

to ask us to look at it again. will be sent to you within 30 days. If you disagree with the decision, you have 15 days You must send the complaint within 60 days of when you found out about it. A decision

If you need help with your complaint, please call the phone number listed within your Summary of Benefits and Coverage (SBC).

You can also file a complaint with the U.S. Dept. of Health and Human Services

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

the phone number listed within your Summary of Benefits and Coverage (SBC). We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call

request an interpreter, call the phone number listed within this Summary of Benefits and Coverage (SBC). **English:** You have the right to get help and information in your language at no cost. To

and Coverage (SBC). another format, please call the phone number listed within your Summary of Benefits This letter is also available in other formats like large print. To request the document in

Resumen de Beneficios y Cobertura. costo. Para pedir un intérprete, llame al número de teléfono que figura en este Español (Spanish): Usted tiene derecho a recibir ayuda e información en su idioma sin

iyong wika nang libre. Upang humiling ng interpreter, tawagan ang numero ng telepono na nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC). Tagalog (Tagalog): May karapatan kang makatanggap ng tulong at impormasyon sa

繁體中文 (Chinese):

您有權利以您的母語免費取得協助和資訊。若需申請口譯服務,請打本福利摘要 (SBC) 内含的電話號碼。

Coverage, SBC)에 기재된 있습니다. 통역사를 요청하시려면 본 혜택 및 보장 요약서(Summary of Benefits and 한국어(Korean): 귀하는 医蛋蛋品 전화번호로 귀하의 언어를 통해 도움 전화하십시오 쁘 区 田 嶋 받으실 권리가

quý vị miễn phí. Để yêu cầu thông dịch viên, hãy gọi số điện thoại được liệt kê trong Tóm tắt quyền lợi và khoản đài thọ (Summary of Benefits and Coverage, SBC) này Tiếng Việt (Vietnamese): Quý vị có quyền nhận hỗ trợ và thông tin bằng ngôn ngữ của

የቴሌፎን ቁጥር ይደውሉ። Summary of Benefits and Coverage/የጥቅጣጥቅሞችና የሽፋን ጣጢቃሊያ (SBC) ውስጥ የተዘረዘረውን **አማርኛ (Amharic):-** የለምንም ወጪ እርዳታና መረጃ የማባኘት መብት አለዎት። አስተርዓሚ ለመጠየት፣ በዚህ

ภาษาไทย (Thai):

"สาระสำคัญเกี่ยวกับผลประโยชน์และการคุ้มครอง(Summary of Benefits and Coverage หรือ ถ้าต้องการล่ามแปล โปรดโทรศัพท์ถึงหมายเลขโทรศัพท์ที่อยู่ในเอกสาร คุณมีสิทธิ์รับความช่วยเหลือและข้อมูลเป็นภาษาของคุณเองได้โดยไม่เสียค่าใช้จ่ายได ๆ

日本語 (Japanese):

Benefits and Coverage、SBC)に記載されている電話番号にお電話ください。 かりません。通訳をご希望の場合は、本「保障および給付の観要」(Summary of ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はか

العربية (Arabic): لديك الحق في الحصول على المساعدة بلغنك دون تكلفة. لطلب مترجم، اتصل برهم الهاتف المدرج في موجز المزايا والتعطية هذا (SBC)

номеру, указанному в данном Обзоре льгот и страхового покрытия (Summary of без дополнительной оплаты. Чтобы заказать услуги переводчика, обращайтесь по Русский (Russian): Вы вправе получать помощь и информацию на родном языке Benefits and Coverage, SBC)

appeler le numéro de téléphone figurant dans ce Sommaire des prestations et de la renseignements dans votre langue. Pour demander l'aide d'un interprète, veuillez couverture Français (French): Vous avez le droit d'obtenir gratuitement de l'aide et des

فارسی (Persian): تسما حق دارید که راهنمایی و اطلاعات را به طور رایگان به زبان خودتان دریافت کنید. برای درخواست مترجم شفاهی، با شماره ای که در این خلاصه مزایا و یوشش (SBC) قید شده تماس بگیرید.

telefoni i le numera o lisi atu i totonu o lenei Otootoga o Faamanuiaga ma le Kavaina faamatalaga i lau gagana e aunoa ma se totogi. Ina ia talosaga mo se tagata faaliliu, Gagana fa'a Sāmoa (Samoan): E iai lau aia tatau e maua ai le fesoasoani ma

Versicherungsschutzes aufgeführte Rufnummer. telefonisch an die in dieser Zusammenfassung der Leistungen und des Sprache zu erhalten. Zur Anforderung eines Dolmetschers wenden Sie sich bitte **Deutsch (German):** Sie haben das Recht, kostenlos Hilfe und Informationen in Ihrer

numero ti telepono nga nakalista iti uneg iti Dagup dagiti Benipisyo ken Pannakasakup ayan iti lenguahem nga awan bayad na. Tapno agkiddaw iti tagapataros, awagan ti Ilokano (Ilocano): Addaan ka ti karbengan nga makaala iti tulong ken impormasion